

GREEK ISLAND YOGA HOLIDAYS

2020



All Greek Island Yoga Holidays are subject to availability. Please read the attached Terms and Conditions carefully.

GENERAL BOOKING INFORMATION

DEPOSITS

A deposit of 50% of the final booking costs is required on confirmation. This deposit is non-refundable. The outstanding balance will be due 8 weeks prior to departure date. For late bookings we require the full amount to be paid immediately upon confirmation.

CANCELLATIONS

For cancellations made more than 8 weeks before departure 100% payment refundable with the exception of 20% deposit. For cancellations made between 8-4 weeks prior to departure a 40% refund will be repaid. No refund can be given for a cancellation made within 4 weeks of departure.

PRICES

The prices quoted are correct at time of going to press. We will make every effort to absorb most price increases other than changes to airline charges or those resulting from government action such as taxation increases.

FLIGHTS

All flights include airport taxes, fuel surcharges. Baggage allowance of 22kgs per person, in-flight meals and extra leg room seating can be arranged at additional cost. Flights are ATOL protected.

PASSPORT

You will need to ensure that you have a passport that remains valid for a minimum period of 6 months after your return. Visas are not required by UK or EU Passport holders. Non-EU passport holders should check visa requirements with the Greek Embassy Visas and Consular Affairs inquiries, Tel. + 44 (20) 73135600 or 73135609, Fax. + 44 (20) 72433202

MEDICAL

You will need to ensure that you are fit to travel or have valid medical certificates to cover existing known medical conditions. Travelling in Greece does not present any major health risks but reasonable health and safety precautions should always be taken when travelling abroad. We advise that EU citizens should carry a valid European Health Insurance Card. Greek Island Yoga Retreats can accept no responsibility for accidents or injuries of clients.

INSURANCE

You will need to ensure that you have adequate insurance to travel.

SAFETY AND CRIME

The Greek Islands are regarded as being very safe and relatively crime free, though it is advisable that you check your travel insurance documents before you travel for any exclusions. It is your responsibility to take reasonable care of your belongings. Greek Island Yoga Retreats accepts no responsibility for any loss or theft of property. We will not accept claims for stolen items. Greece is a very relaxed country. Dressing up isn't really required so we'd advise that you leave your valuables locked away at home, but if you do wish to bring expensive items on holiday with you, it may be easier and cheaper to get cover on your household insurance policy. Your accommodation is fitted with a safety deposit box.

It is your responsibility to ensure that you observe the laws and regulations in operation during travel and whilst staying abroad. Greek Island Yoga Retreats can accept no responsibility for any criminal action or, breach of regulations committed by clients whether deliberate or unintentional.

Greek Island Yoga Retreats is committed to taking care of the ecology of the island and its wild species. Please respect the island's residents and take care not to damage the island infrastructure and natural environment.

VALIDITY

We believe that the information supplied is correct at time of going to press. It is important that you read the descriptions carefully to ensure that you avoid making the wrong decisions about your holiday. We have tried very hard to ensure that the travel, accommodation and workshop arrangements are described as clearly and accurately as possible. We will of course endeavour to avoid the need to make alterations except where this is unavoidable but there is always a possibility that some arrangements may need to be changed.

BOOKING TERMS AND CONDITIONS

1. The terms and conditions, together with the brochure descriptions and the information on your booking confirmation form part of the Client's contract with the Company (Sara Jobling Consultancy Limited. Registration No. 07627128). The signatory of the booking confirmation accepts these contract terms on behalf of everyone named on the booking form including those added subsequently. There will be no contract between the Client and the Company until the Client has signed a booking form and paid a non-refundable deposit of £395.00 per person and the Company has issued a booking conformation invoice. For bookings made within 56 days of travel a contract will be deemed to exist once the Client has made a payment of the full amount and the Company has confirmed the holiday details in full. Subsequent cancellations by the Client are subject to charges dependent upon how close to date of departure the cancelation is received. It is a condition of the contract that the Client will take out travel insurance that is adequate and comprehensive and for a period of time suitable to cover from the date of departure to the return of the Client named on the booking form. Should the Client wish to cancel the holiday this must be done in writing to the Company. A written notification must be received by the Company by recorded or registered mail. No cancellation will be effective until such written notice is received by the Company.
2. The balance of the price is payable not less than 56 days prior to date of departure. The Company will cancel bookings if the balance has not been paid by 48 days prior to departure. Should one or more person cancel it may increase the price per person of those still travelling.
3. Greek Island Yoga Holidays are subject to availability. The Company reserves the right to alter the price of the Client's holiday in relation to changes in transport costs including, fuel, dues, taxes or service fees such as landing, embarkation and disembarkation fees at ports and airports.
4. Where the Company cancels the holiday due to a force majeure or low bookings the Client will be due a full refund of all monies with the exception of the deposits. A force majeure means unusual and unforeseeable circumstances beyond the Company's control, the consequences of which neither the Company nor its agents or suppliers could avoid, including, but not limited to, war, civil strife, terrorist activity, flood, fire, adverse weather, industrial dispute, natural or nuclear disaster.
5. If there is a minor change the Company is not obliged to notify the Client, although it will endeavour to do so, nor is it liable to pay compensation.
6. The accommodation that forms part of the Client's booking may be used only by the persons named on the booking form. Subletting is not permitted. The Client must observe the rules set out for use of the property and vacate the property by 12 noon on the day of departure or at the time specified by the tour operator.
7. The Client shall behave in an acceptable manner throughout the holiday and in particular must not do or permit to be done anything that might cause damage to any property, injury to any person or vitiation (voiding) of any contract of insurance. The Client will use, occupy and enjoy the use of the accommodation provided as part of the holiday with due care and in proper manner without allowing the accommodation to become unreasonably soiled. No items, fixtures or fittings shall be removed from the accommodation. The Client will be responsible for the total cost of repairing or replacing any lost, broken or damaged items, including lost keys.
8. Flight times are provided by the airline and are subject to change because of such matters as air traffic control, weather conditions and technical problems. Flight timings are therefore estimates only and cannot be guaranteed. The Company will not be liable if a flight is delayed. In the event of a delay, airlines generally provide such refreshments, meals and accommodation as they deem

appropriate. The Company has no control over how much leg room airlines allow on their aircraft and no guarantee can be given to this matter. Where it is able to do so the Company will use its best endeavours to ensure appropriate rearrangements are made to any transfers to or from airports that are affected by delays to Client's flights. Clients may be entitled to claim under the Flight Delays section of their travel insurance.

9. The Client is responsible for checking passport, visa and any health requirements prior to departure. It is the Client's responsibility to ensure that he complies with all applicable requirements and take with him all documents required for his holiday. The Company will not be liable for any failure by the Client to discharge these responsibilities and the Client will have to reimburse the Company for any costs it incurs as a result of such failure on the part of the Client.
10. Unacceptable behaviour (including but not limited to bullying, discrimination, harassment, aggression, abusive behaviour and victimisation), may involve actions, words or physical gestures that could reasonably be perceived to be the cause of another person's distress or discomfort. Bullying or harassment may be by an individual against an individual or groups of people. Unacceptable behaviour may contravene equalities and/or other legislation. The Company will not tolerate any forms of unacceptable behaviour by the Client and reserves the right to remove the Client from the Greek Island Yoga Holiday at any point before departure and during the period of travel. In the event that unacceptable behaviour should occur during the period of travel the Company will give verbal reasons for their decisions and will provide the Client with a time period in which to vacate the party premises. No refunds or reimbursements will be given.
11. Some forms of unacceptable behaviour may be serious enough to constitute a criminal offence. If the Company becomes aware that the Client has (or may have) committed an offence the Company reserves the right to report its concerns to the police or other authorities, as appropriate.
12. In the very rare event that the properties are overbooked without the Company being given advanced notice before the Client departs, the Client will be offered alternative accommodation on arrival or as soon as reasonably possible thereafter. Accommodation offered will be of a comparable standard, if available.
13. The Company makes every effort to ensure that the holidays are described accurately. However, changes do occur as a result of changes in demand, seasonal variations and other matters that are at local discretion. The Company's obligations, and those of its suppliers, are to take reasonable skill and care to arrange and provide services and facilities as described and ensure compliance with appropriate regulatory frameworks.
14. Should any part of the Client's holiday not be as described in the official materials, in print or online, the Company accepts liability, subject to paragraphs 10 and 11 above, to pay compensation of an amount which be reasonably and properly expected, taking into account all relevant circumstances. Any sums paid to the Client by suppliers as compensation for all matters flowing from the Supplier's actions will be deducted from any sum paid to the Client as compensation by the Company. Complaints should be made at the agent or supplier concerned at the time they occur to allow them to rectify the cause of the complaint. If unresolved the Client should not delay in contacting the Company directly. Failure to do so will result in the Client's legal rights being reduced or extinguished. Claims must be submitted in writing and sent to the Company at 3 Norwood Court, Eighton Banks, Gateshead, NE9 7XF on the Client's return to the UK.
15. Greek Island Yoga Holidays accommodation is provided on a Bed and Breakfast basis. No other meals are included. Wherever possible the Company will select accommodation suitably equipped with kitchen appliances and equipment so as to allow for self-catering. Kitchen appliances and equipment may vary.
16. The Company accepts liability in accordance with paragraphs 12, 13 and 14 above except where the cause of the failure in the Client's holiday is not due to the fault of the Company, its agents or suppliers and is either attributable to the Client or attributable to someone unconnected with the trip and is unforeseeable or unavoidable or due to some unusual or unforeseen circumstances beyond our control that the Company its agents and suppliers could neither of foreseen or forestalled.

www.yogawellbeing.org

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