

## NEW Booking Terms and Conditions

Please read all the booking terms and conditions fully.

1. The following terms and conditions apply to all persons making a booking via YogaWellbeing (the Company) website, and are the terms and conditions by which we sell YogaWellbeing services to you (the Customer).
2. The description of YogaWellbeing services is set out on the website, printed materials, flyers and other literature. All YogaWellbeing services are subject to availability.
3. We will provide services professionally with all reasonable skill and care.
4. In the case of events beyond our control, failure, loss or lack of services provided by third parties, contractors and subcontractors, YogaWellbeing accepts no liability or responsibility for loss of services.
5. For reasons of health, safety and legal compliance we reserve the right to make changes to the services offered at any time. When it is possible and practical to do so we will notify the Customer of any change.
6. By making a booking via YogaWellbeing website the Customer should be aware that they are agreeing to the Booking Terms and Conditions set out here.
7. Booking via YogaWellbeing website does not constitute a legal contract. It is entirely at the discretion of YogaWellbeing as to whether the Customer will be offered a service. Where, for reasons of health and safety YogaWellbeing believes it inappropriate to provide a Customer with service the booking will be regarded as cancelled.
8. By making a class booking on YogaWellbeing site, Customers are entering into an agreement with the Company that that they will make use of the place reserved for them and as such will make a payment, as shown on the website. If the Customer wishes to cancel any booking they have made, it is necessary that they provide reasonable advanced notice of cancellation either by text, telephone call, email or other written media, e.g. Facebook Messenger, WhatsApp etc.
9. Current contact details are shown on the YogaWellbeing website.
10. The Company reserves the right to take **full payment** from the Customer, in the event that the Customer fails to make use of the place reserved for them and an advanced notice of cancellation is **not received** by the Company or cancellation is made less than **48 hours** before the commencement of a yoga session.
11. Bookings via YogaWellbeing website are not transferrable.